Unified Communications
& Collaboration

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Microsoft Solutions

Connecting employees, business partners and customers in a seamless way has become paramount to responding to changes in the marketplace and meeting customers' needs. Organizations are realizing that unified communications and collaboration are critical components to their overall strategy for keeping employees productive and connected. Today's mobile workforce demands that employees have access to information anywhere, anytime and on any device. Increasingly, real-time communications—such as instant messaging, Web conferencing and data collaboration— are the means to foster improved communications.

To reach this level of communication and collaboration, organizations need solutions that not only leverage investments of the past, but prepares it for future growth. Microsoft's approach helps organization be more productive through better information sharing and the ability to communicate effectively within and beyond corporate boundaries.

Exchange Server 2007

Exchange Server 2007 not only offers enhanced security, increased productivity and integrated mobility features, but it is also an important component of any collaboration solution. Employee productivity must be enhanced while providing an email infrastructure that provides a rapid Return on Investment (ROI). In the continual drive to reduce costs, many organizations realize that building upon past email server investments can be the most cost-effective solution.

Exchange Server 2007 offers many enhancements, including potential for reducing cost compared to previous versions of Microsoft Exchange Server, by operating on fewer servers.

Additionally, rapid company growth, mergers and acquisitions have left companies with high demands on their present email systems. With a greater number of users per server and larger mailboxes per user, Microsoft Exchange Server 2007 allows organizations to use fewer servers to meet electronic communications needs. With new resources and tools for upgrading, the migration to Exchange Server 2007 can be cost-effective for your organization.

Office Communications Server 2007

Employees today have a strong need to communicate in real-time so they can quickly resolve issues and make decisions faster. The impediments to real-time communications have been security concerns and the ability to manage employees' instant messaging usage.

Microsoft Office Communications Server 2007 provides your business with presence awareness, enterprise-ready instant messaging, Voice over IP (VOIP) and real-time audio/video web conferencing all capable of being hosted on servers inside the corporate firewall.

Office SharePoint Server 2007

Microsoft Office SharePoint Server 2007 builds upon the collaborative infrastructure of SharePoint Services 3.0, but adds enhanced functionality and features not available in SharePoint Services in the areas of:
• Collaboration
• Portals
• Enterprise Search
• Enterprise Content Management
• Business Process (Workflow) and Forms (InfoPath)
• Business Intelligence (KPI)
• Profile and Personalization Services

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SharePoint Services

Windows SharePoint Services allows teams to create websites for information sharing and document collaboration, benefits that help increase individual and team productivity. Windows SharePoint Services enables users to locate distributed information quickly and efficiently, as well as connect to and work with others more productively.

Office Communicator 2007

Microsoft Office Communicator 2007 is a unified communications client that helps people be more productive by enabling them to communicate easily with others in different locations or time zones using a range of different communication options, including instant messaging (IM), voice and video. Integration with programs across the 2007 Microsoft Office system— including Word, Excel, PowerPoint, OneNote, Groove and SharePoint Server—gives information workers many different ways to communicate with each other via a consistent and simple user experience.

Microsoft Office 2007

Microsoft Office 2007 delivers integrated tools that raise the bar on productivity and efficiency for individual employees as well as teams. Office 2007 delivers higher levels of personal productivity than ever, enhancing your ability to compete.

Microsoft Office makes it easy to find information and decreases dependence on an already overburdened IT department by providing tools for information sharing that are easy for employees to safely deploy and customize themselves.

Active Directory Domain Services

A seamless computing infrastructure demands an operating system that reduces overall management costs and is continuously reliable. Windows Server 2003 brings many improvements to Active Directory, making it more versatile, dependable and economical to use. Active Directory stores information about objects on the network and makes this information easy for administrators and users to find, providing a logical, hierarchical organization of directory information. Active Directory's new capabilities increase performance and scalability, along with greater flexibility to design, deploy and manage your organization's directory.

Phased Approach

We take a phased approach to your Unified Communications and Collaboration projects, with set milestones based on best practices. These phases are based on Microsoft's proven approach to technology projects, the Microsoft Solutions Framework (MSF). This is how it works:

Assess: Help identify your business drivers, review your current environment and develop an initial logical design for the new environment. The phase concludes with a milestone where you approve the vision and scope, based on the business case.
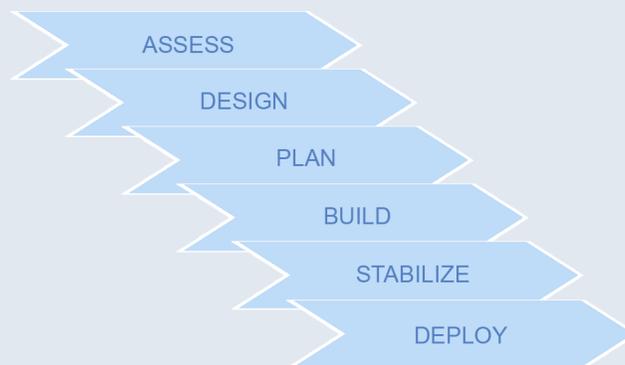
Design: Our experts work closely with your staff to refine the design for the new environment. At the end of this phase we re-examine the business case to ensure the design aligns with the desired goals.

Plan: Once the infrastructure design is complete, our team guides your staff through the implementation options and documents the detailed plans.

Build: With the plans completed, we help test the infrastructure design, implementation strategy, systems management design and operations plan in a test lab.

Stabilize: Our team helps define a detailed release-management plan and sets up a pilot environment to further stabilize the final solution.

Phased Project Approach

ASSESS

DESIGN

PLAN

BUILD

STABILIZE

DEPLOY

Deploy: The core technology and site components are deployed and the project is transitioned to operations and support. After the deployment, the team conducts a project review and a customer satisfaction survey.

Not Sure Where to Begin?

Let us help. We can assess your current environment, help map strategic business goals to the capabilities offered in our Microsoft Solutions for Unified Communications and Collaboration and help establish your end-state vision for implementation. For more information contact us at mssolutions@prosysis.com or contact your local ProSys representative.